

The City of Lubbock serves as an urban transit district (UTD) for the Lubbock urbanized area (UZA) under Texas Transportation Code Chapter 458 and therefore receives state funding. City Transit Management Company, Inc., known as Citibus, is a public transit provider in the UTD, providing fixed-route bus service, ADA paratransit service CitiAccess, and the evening demand-response service NiteRide throughout Lubbock. The service area falls entirely within Lubbock County, covering 95.2 percent of the population and 87.8 percent of the land area<sup>1</sup> of the Lubbock UZA. The 16 adjacent counties and rural areas of Lubbock are served by the South Plains Community Action Association’s SPATRAN Transportation Division. Greyhound intercity bus service is available in Lubbock. Citibus connects with Greyhound service via downtown transfer plaza. Citibus is also a contracted transportation provider of Texas Tech University, providing fixed-route bus service and extended night bus service for the students of Texas Tech on and off campus.

Citibus is administrated by the City of Lubbock and is governed by the Public Transit Advisory Board, of which seven members are appointed by the city council. The daily operation of Citibus is managed by McDonald Transit Associates.



## Urban Transit District

- Service Area Population<sup>2</sup>: 233,162
- Service Area Land Area<sup>3</sup>: 122.42 Sq. Miles
- Unlinked Passenger Trips<sup>4</sup>: 4,020,550
- Revenue Fleet<sup>4</sup>: 102 Vehicles



# Urban Transit District Services

## Service Information



### Local Bus Service

Nine routes available within the city limits of Lubbock.

#### One-Way Fare Structure:

- Base fare: \$1.75
- Discounted fares: \$0.75<sup>a</sup> or \$0.85<sup>b</sup>
- Free fare<sup>c</sup>

#### Fare Media:



### Demand-Response Service

Available within the city limit of Lubbock and two destinations beyond the city limit—Reese Center and the Turf Therapy Center.

#### One-Way Fare Structure:

- Base fare:  
*Within the city limit: \$4.50*  
*Beyond the city limit: \$12.00*
- Extra fare for same-day trip (in addition to base fare):  
*Within the city limit: \$3.00*  
*Beyond the city limit: \$12.00*

#### Fare Media:



### ADA Paratransit Service

Available within the city limits of Lubbock and two destinations beyond the city limits—Reese Center and the Turf Therapy Center.

- ADA service area: within a 3/4-mile corridor on each side of each fixed route,
- Extended service area: the area beyond the ADA Service Area but within the Lubbock city limits,
- Premium service locations: trips to/from Reese Center and Turf Therapy.

#### One-Way Fare Structure:

- Base fare:  
*ADA service area: \$3.50*  
*Extended service area: \$11.50*  
*Premium service locations: \$15.00*

#### Fare Media:



#### Notes:

Services here do not include those provided for the Texas Tech University.

<sup>a</sup> Children (age 6-12)

<sup>b</sup> Medicare card holders, seniors, people with disabilities

<sup>c</sup> Children under 5

## Operating Time (Excluding Holidays)

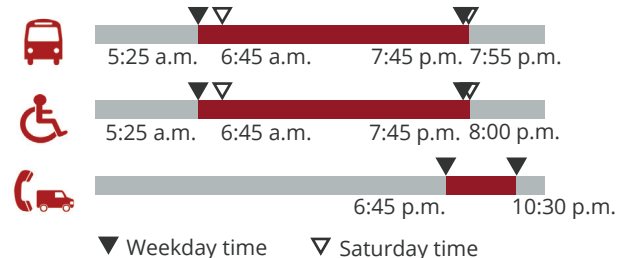


### Operating Days by Mode

	MON	TUE	WED	THU	FRI	SAT	
	MON	TUE	WED	THU	FRI	SAT	
	MON	TUE	WED	THU	FRI	SAT	



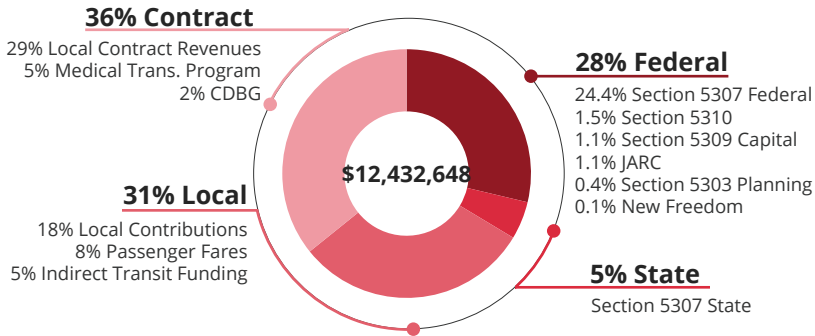
### Operating Hours by Mode



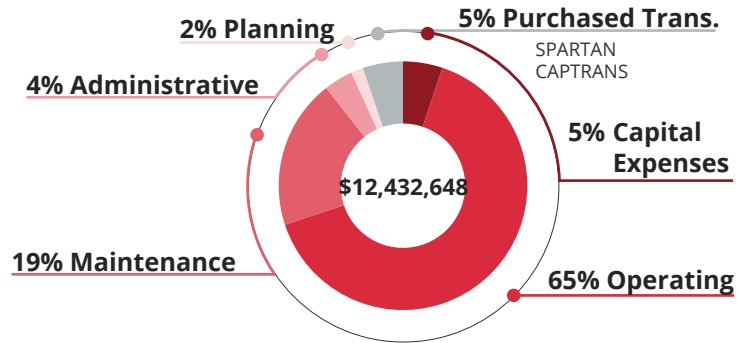


## FY 2014 Financial Status<sup>4</sup>

### Revenues in Fiscal Year 2014

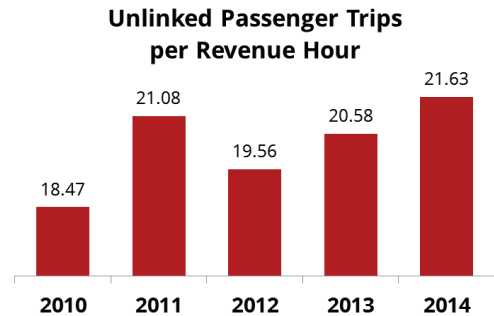
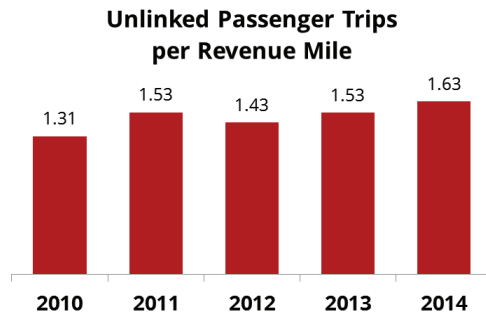


### Expenditures in Fiscal Year 2014

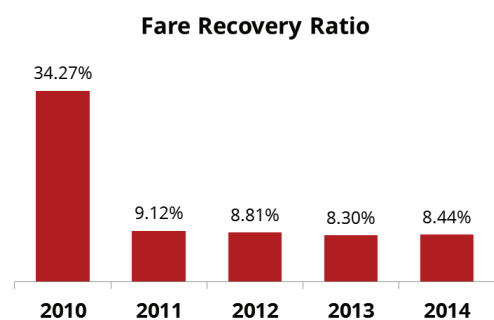
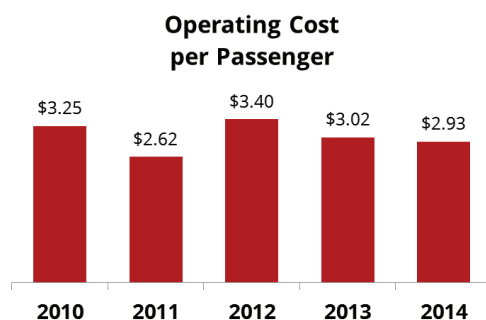
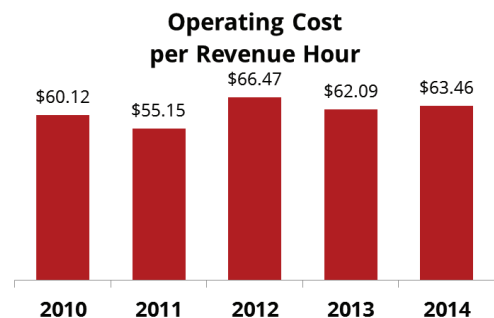


## FY 2010-2014 Performance Measures<sup>4</sup>

### Productivity in the Past 5 Years



### Efficiency in the Past 5 Years



## Projects in the 2015–2018 STIP<sup>5</sup>

Implementation Year	Project Name	Cost
2015	Planning Assistance (via LMPO)	\$60,000
2015	FTA Formula Grant—Operating Assistance	\$1,300,000
2015	FTA Formula Grant—Job Access Reverse Commute Project	\$367,500
2015	TxDOT Formula Grant—Operating Assistance	\$725,000
2015	FTA Formula Grant—Planning Assistance	\$136,250
2015	FTA Formula Grant—Capital	\$375,000
2015	FTA Formula Grant—ADA Paratransit	\$426,563
2015	FTA Formula Grant—Preventive Maintenance	\$2,165,625
2015	FTA Discretionary Grant — Bus & Bus Facilities, State of Good Repair, TIGER	\$2,500,000
2015	FTA Discretionary Grant —State of Good Repair (Facility Renovation/ Expansion)	\$5,000,000
2015	FTA Discretionary Grant —State of Good Repair (Technology Upgrades)	\$313,600
2015	FTA Elderly & Disabled —Preventive Maintenance & New Freedom Projects	\$269,063
2016	Planning Assistance (via LMPO)	\$60,000
2016	FTA Formula Grant—Operating Assistance	\$1,365,000
2016	FTA Formula Grant—Job Access Reverse Commute Project	\$385,876
2016	TxDOT Formula Grant—Operating Assistance	\$750,000
2016	FTA Formula Grant—Planning Assistance	\$143,063
2016	FTA Formula Grant—Capital	\$393,750
2016	FTA Formula Grant—ADA Paratransit	\$426,563
2016	FTA Formula Grant—Preventive Maintenance	\$2,273,906
2016	FTA Discretionary Grant —Bus & Bus Facilities, State of Good Repair, TIGER	\$2,500,000
2016	FTA Discretionary Grant —State of Good Repair (Facility Renovation/ Expansion)	\$15,000,000
2016	FTA Discretionary Grant —State of Good Repair (Technology Upgrades)	\$75,000

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## Projects in the 2015-2018 STIP<sup>5</sup> (Cont'd)

Implementation Year	Project Name	Cost
2016	FTA Elderly & Disabled —Preventive Maintenance & New Freedom Projects	\$282,516
2017	Planning Assistance (via LMPO)	\$60,000
2017	FTA Formula Grant—Operating Assistance	\$1,433,250
2017	FTA Formula Grant— Job Access Reverse Commute Project	\$405,170
2017	TxDOT Formula Grant—Operating Assistance	\$775,000
2017	FTA Formula Grant—Planning Assistance	\$150,216
2017	FTA Formula Grant—Capital	\$413,438
2017	FTA Formula Grant—ADA Paratransit	\$447,891
2017	FTA Formula Grant—Preventive Maintenance	\$2,387,601
2017	FTA Discretionary Grant —Bus & Bus Facilities, State of Good Repair, TIGER	\$2,500,000
2017	FTA Discretionary Grant —State of Good Repair (Technology Upgrades)	\$75,000
2017	FTA Elderly & Disabled —Preventive Maintenance & New Freedom Projects	\$296,643
2018	Planning Assistance (via LMPO)	\$60,000
2018	FTA Formula Grant—Operating Assistance	\$1,504,912
2018	FTA Formula Grant—Job Access Reverse Commute Project	\$425,428
2018	TxDOT Formula Grant—Operating Assistance	\$800,000
2018	FTA Formula Grant—Planning Assistance	\$157,728
2018	FTA Formula Grant—Capital	\$434,110
2018	FTA Formula Grant—ADA Paratransit	\$470,286
2018	FTA Formula Grant— Preventive Maintenance	\$2,506,981
2018	FTA Discretionary Grant —Bus & Bus Facilities, State of Good Repair, TIGER	\$2,500,000
2018	FTA Discretionary Grant —State of Good Repair (Technology Upgrades)	\$75,000
2018	FTA Elderly & Disabled —Preventive Maintenance & New Freedom Projects	\$311,475

### Data Sources:

<sup>1</sup> Texas A&M Transportation Institute, Urban Gap Analysis using U.S. Census 2010 data.

<sup>2</sup> U.S. Census Bureau, American Community Survey 2009–2013 5-Year Estimates.

<sup>3</sup> U.S. Census Bureau, 2013 TIGER/Line Shapefiles: Places.

<sup>4</sup> Texas Department of Transportation, Public Transportation Division PTN-128 Fiscal Year 2011–2014 Data.

<sup>5</sup> Texas Department of Transportation, Proposed 2015–2018 District Statewide Transportation Improvement Programs.